

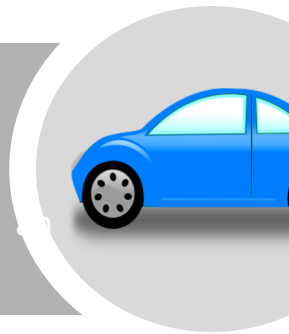
## MAKING AN APPOINTMENT



- Please phone or email to make an appointment prior to attending
- We will send you a link to a medical, dental and Covid screening questionnaire which must be completed prior to attending
- Payments for treatment will be done over the phone to limit contact

## WHEN YOU ARRIVE

- Please brush your teeth & use the toilet before travelling to the clinic
- Please arrive 5 minutes before your appointment, phone the practice when you arrive, and wait in your car or outside
- When called in, we will check your temperature & provide you with alcohol gel to hand sanitise. Place all belongings in the box provided



## ENTERING THE SURGERY



- You will be escorted straight into the surgery to meet the team
- Depending on your procedure, we may be in our full PPE so don't worry if you don't recognise us!
- We will ask you to rinse for 30 seconds with an anti-microbial mouthwash will prior to commencing the appointment

## LEAVING THE PRACTICE

- After treatment is complete, we will get you to hand sanitise again
- You can collect your belongings from the secure box provided
- You will be escorted straight to the exit by a member of our staff
- Any follow up appointments or payments will be done on the phone
- We will carry out a thorough decontamination of the surgery

